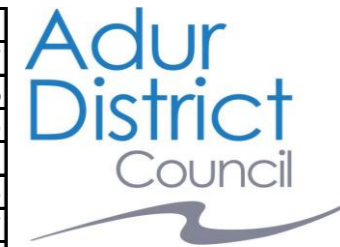


Adur District Council Parking Enforcement Annual Report



Adur District Council Annual Report	2009/10	2010/11	2011/12	2012/13	2013/2014
Number of PCNs issued in the financial year	6,279	7,281	5,649	4,966	4,527
Average monthly compliance with the parking regulations	97%	99%	99%	99%	99%
Average monthly number of deployment hours	585	639	646	505	454
Average monthly number of supervisors in employment	3	2	2	1	1
Average monthly number of trained CEOs in employment	15	18	19	13	14
Daily number of CEOs deployed	4	4	4	3*	3*
Number of complaints	4	4	5	3	1
% of all PCNs issued which are at the lower level	55%	64%	66%	66% (3,278)	65% (2,933)
% of all PCNs issued which are at the higher level	45%	36%	34%	34% (1,688)	35% (1,594)
Number of PCNs paid (incl. some from previous year)	4,767	6,209	5,642	3,817	3,547
% of all PCNs paid which were at discount rate	84%	77%	79%	80% (3,054)	76% (2,694)
Number of PCNs against which an informal challenge was made	1,822	1,653	1,228	1,008	903
% of all informal challenges received which were accepted	45%	59%	52%	60% (605)	50% (454)
% of all informal challenges received which were rejected	55%	41%	48%	40% (403)	50% (449)
Ave number of days taken to respond to informal challenge	9	8	6	2	2
Legislative requirement for number of working days to respond to informal challenge	21	21	21	21	21
% of all PCNs issued which were then sent Notice to Owners	19%	21%	19%	20% (993)	21% (969)
Number of PCNs against which a formal representation was made	212	185	167	176	219
% of all formal representations received which were accepted	37%	46%	28%	40% (70)	44% (97)
% of all formal representations received which were rejected	63%	54%	72%	60% (106)	56% (122)
Ave number of days taken to respond to formal representation	2	2	1	1	1
Legislative requirement for number of working days to respond to formal representation	21	21	21	21	21
% of all PCNs which were written off for other reasons - e.g. CEO error, drive-aways	2%	2%	2%	2% (99)	5% (239)
Number of vehicles immobilised	0	0	0	0	0
Number of vehicles removed	0	0	0	0	0
Number of PCNs where appeals lodged with the Independent Parking Adjudicator	28	51	52	29	43
% of decided adjudication appeals accepted by the Independent Parking Adjudicator	49%	23%	31%	25% (4)	7% (2)
% of decided adjudication appeals rejected by the Independent Parking Adjudicator	51%	77%	69%	75% (12)	93% (25)
% of all PCNs issued which were then sent Charge Certificates	9%	12%	11%	11% (546)	12% (555)
% of all Charge Certificates issued which were subsequently paid	20%	11%	12%	10% (55)	18% (100)
% of all PCNs issued that were then registered as debts with the Traffic Enforcement Centre	6%	10%	11%	9% (447)	10% (431)
% of all PCNs issued going to warrant	5%	9%	8%	7% (348)	6% (272)

Notes for 2013/14:

1st stage appeals continue to decrease showing the scheme is widely accepted and the PCNs are valid. The online appeals service introduced in 2011 continues to be popular, allowing motorists to appeal online and view the photographic evidence. The appeals system is quick, having brought the first stage appeals local and allowing quick response site visits as necessary. The missing Adjudicator appeal results are either where results was awaited at the end of the year or where further evidence has been supplied that the Council then felt it was appropriate not to contest further.

*Although the number of daily deployed CEOs states 3, this is increased to 4 in the summer period April to September.

Further information regarding parking enforcement and parking operations can be found on the Adur District Council and West Sussex County Council websites - www.adur-worthing.gov.uk and www.westsussex.gov.uk. The aim of the Parking schemes in Adur and Worthing is to educate first and issue later. If you are a member of a group who you feel would benefit from our attendance at a meeting, please feel free to contact us to discuss the matter.