

Worthing Borough Council Civil Parking Enforcement Annual Report



Worthing Borough Council Annual Report	2009/10	2010/2011	2011/2012	2012/2013	2013/2014
Number of PCNs issued in the financial year	30,473	30,343	27,339	20,533	21,688
Average monthly compliance with the parking regulations	99%	99%	99%	99%	97%
Average monthly number of deployment hours	3,924	3,683	3,241	3,159	3,078
Average monthly number of supervisors in employment	3	2	2	1	1
Average monthly number of trained CEOs in employment	32	34	29	27	27
Daily number of CEOs deployed	19	17	16	16	15
Number of complaints	37	51	38	46	33
% of all PCNs issued which are at the lower level	39%	38%	37%	33% (6,835)	35% (7,683)
% of all PCNs issued which are at the higher level	61%	62%	63%	67% (13,689)	65% (14,005)
Number of PCNs paid (incl. some from previous year)	25,325	23,556	21,193	16,544	17,357
% of all PCNs paid which were at discount rate	76%	74%	78%	78% (12,904)	81% (14,023)
% of all PCNs issued against which an informal challenge was made	39%	24%	24%	17% (3,578)	18% (3,941)
% of all informal challenges received which were accepted	50%	58%	55%	33% (1,181)	35% (1,399)
% of all informal challenges received which were rejected	50%	42%	45%	67% (2,397)	65% (2,542)
Ave number of days taken to respond to informal challenge	9	8	6	2	2
Legislative requirement for number of working days to respond to informal challenge	21	21	21	21	21
% of all PCNs issued which were then sent Notice to Owners	24%	21%	22%	24% (4,928)	20% (4,366)
% of PCNs issued against which a formal representation was made	3%	1%	2%	4% (821)	4% (764)
% of all formal representations received which were accepted	37%	19%	7%	46% (378)	52% (398)
% of all formal representations received which were rejected	63%	81%	93%	54% (443)	48% (366)
Ave number of days taken to respond to formal representation	2	2	1	1	1
Legislative requirement for number of working days to respond to formal representation	21	21	21	21	21
% of all PCNs which were written off for other reasons - e.g. CEO error, drive-aways	2%	1%	2%	3% (616)	3% (633)
Number of vehicles immobilised	0	0	0	0	0
Number of vehicles removed	0	0	0	0	0
% of PCNs issued where appeals lodged with the Independent Parking Adjudicator	0.56%	0.46%	0.77%	0.95% (195)	0.79% (172)
% of decided adjudication appeals accepted by the Independent Parking Adjudicator	46%	17%	38%	29% (35)	27% (30)
% of decided adjudication appeals rejected by the Independent Parking Adjudicator	54%	83%	62%	71% (86)	73% (82)
% of all PCNs issued which were then sent Charge Certificates	14%	13%	15%	16% (3,285)	13% (2,797)
% of all Charge Certificates issued which were subsequently paid	11%	6%	9%	2% (394)	2% (529)
% of all PCNs issued that were then registered as debts with the Traffic Enforcement Centre	14%	12%	13%	13% (2,669)	11% (2,466)
% of all PCNs issued going to warrant	12%	11%	9%	13% (2,669)	9% (1,952)

Notes for 2013/14:

1st stage appeals remain low showing the scheme is more widely accepted and the PCNs are valid. The online appeals service introduced in 2011 continues to be popular, allowing motorists to appeal online and view the photographic evidence. The appeals system is quick, having brought the first stage appeals local and allowing quick response site visits as necessary. The missing Adjudicator appeal results are either where results was awaited at the end of the year or where further evidence has been supplied that the Council then felt it was appropriate not to contest further.

Further information regarding parking enforcement and parking operations can be found on the Worthing Borough Council and West Sussex County Council websites - www.adur-worthing.gov.uk and www.westsussex.gov.uk. The aim of the Parking schemes in Adur and Worthing is to educate first and issue later. If you are a member of a group who you feel would benefit from our attendance at a meeting, please feel free to contact us to discuss the matter.