

VS VICTIM SUPPORT

Taxi Drivers & Hate Crime: Know Your Rights, Stay Safe, Get Support

Being Abused Is NOT Part of Your Job!

As a taxi driver, you provide an essential service to the community, ensuring people reach their destinations safely. However, facing abuse, threats, or hate crimes while working should never be considered “just part of the job.” If you've been targeted, support is available.

What Is a Hate Crime?

Hate crime is any criminal act motivated by prejudice against someone's race, religion, disability, sexual orientation, or gender identity.

How We Can Help

Victim Support is an independent charity providing free and confidential assistance to taxi drivers affected by hate crime. You do not need to report to the police to access our help. Below are just some examples of how we can help.

Emotional & Practical Support

- ✓ Confidential advice from a trained support worker
- ✓ Help managing stress, anxiety, and fear after an incident
- ✓ Support over the phone, online, or in person

Safety & Wellbeing Advice

- ✓ Guidance on staying safe at work
- ✓ Assistance accessing protective measures like CCTV or protective screens
- ✓ Strategies for handling difficult passengers

Connecting You with Further Help

- ✓ Referrals to legal advice, mental health services, and trade unions
- ✓ Links to community networks supporting taxi drivers facing discrimination

Guidance on Reporting & Justice

- ✓ Step-by-step support if you decide to report an incident
- ✓ Advice on legal rights, police procedures, and court cases
- ✓ An advocate to accompany you if needed

 Victim Support Sussex Team

Call: 0808 168 9274 (Mon-Fri, 9 AM - 5 PM)

Email: SussexHateIncidentReport@victimsupport.org.uk

Website: www.victimsupport.org.uk/resources/sussex

 24/7 Supportline (for out-of-hours help): 0808 16 89 111

