

Freedom of information Publication Scheme @ May 2014

| CLASSES OF INFORMATION | TITLE | COST | FORMAT | CONTACT DETAILS |
|----------------------------------|------------------------------------|------|--------|---|
| Who we are and what we do | | | | |
| Council Constitution | Constitution | | 1,2 | Legal & Democratic Services Division 01903 221028 |
| Council Democratic Structure | Information on Wards | | 1,2 | Legal & Democratic Services Division |
| | | | | 01903 221028 |
| | Wards in Worthing | | 1,2 | Legal & Democratic Services Division |
| | | | | 01903 221028 |
| | What Ward do I live in? | | 1,2,3 | Legal & Democratic Services Division |
| | | | | 01903 221028 |
| | Members of Parliament | | 1,2,3 | Legal & Democratic Services Division |
| | | | | 01903 221028 |
| | Members of the European Parliament | | 1,2 | Legal & Democratic Services Division |
| | | | | 01903 221028 |
| Council Directorate Structure | Directorate Structure Charts | | 2 | |

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| Who we are and what we do | | | | |
| Location and opening times of council properties open to the | Council buildings | | 1 | Property Services |
| public | | | | 01903 239999 |
| Currently elected Councillors' information and contact details | List of Elected Councillors and contact details | | 1,2,3 | Legal and Democratic Services |
| contact details | | | | 01903 221028 |
| | Your Councillors | | 1 | Legal and Democratic Services |
| | | | | 01903 221028 |
| Contact details for all customer-facing departments | 'Contact Us' | | 1 | Switchboard 01903 239999 |
| Plans and Strategies | Freedom of Information Publication Scheme | | 1,2 | 01903 221113 |
| Mayor of Worthing | Biography of Mayor and Mayoress | | 2 | Democratic Services |
| | Guidance Notes for Mayoral Engagements | | 2 | Democratic Services |
| | Mayor's Office Feedback Form | | 2 | Democratic Services |
| | Mayoral Engagement Form | | 2 | Democratic Services |
| Current Byelaws | List of all Worthing Byelaws | | 2 | Legal and Democratic Services |

| CLASSES OF INFORMATION | TITLE | COST | FORMAT | CONTACT DETAILS |
|--|---|------|--------|------------------------|
| 2. What we spend and how we spend it | | | | |
| Financial Statements | Annual Statements of Accounts | | 7 | Finance |
| | | | | 01273 263427 |
| Budget | The Budget Book | | 7 | Finance |
| | | | | 01273 263427 |
| | Quarterly budget monitoring Reports | | 2 | Democratic Services |
| Financial Audit Reports | Annual report from the Audit Commission | | 2 | Finance |
| | Allowances paid to Members each year | | 2 | Finance |
| Pay and Grading Structure | Pay and Grading Structure | | 2 | |
| Details of Contracts currently being tendered | List of current Tenders | | 1,2 | Procurement |
| District Auditor's Report | Annual Audit & Inspection letter | | 2 | Finance |
| Financial Reports for Individual Projects and Events | Various | | 2 | Finance |
| Funding for Partnership Arrangements | Various | | 2 | Finance |
| Report of Independent Remuneration Panel | Report of Independent Remuneration Panel | | 1,2,3 | Democratic Services |

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|--|--|-------------|--------|--|
| What our priorities are and how we are doing | | | | |
| Strategies and business plans for services provided by the Council | High Level Business Case for individual directorates | | 2 | Executive Head of Service for each Directorate |
| | Worthing Council Homelessness Strategy | | 2 | Housing Services |
| | Worthing Council Housing Strategy | | 2 | Housing Services |
| Best value | Annual Review | | 2 | Legal Services |
| | Best Value Performance Plan | | 2 | Relevant Departments |
| | Best Value Performance & Service Plans | | 2 | Relevant departments |
| | Quarterly Combined Development Control PS1/PS2 and Fee returns to the Department of Communities and Local Government | | | Planning |
| Strategies developed in partnership with other authorities | Community partnership strategies | | 2 | Planning Regeneration and Wellbeing |
| | Safety and crime reduction strategies | | 2 | Community Safety |
| Local Plan | Planning Worthing Local Plan – Adopted 2003 | £30 + £5 pp | 2,7 | Planning |
| Forward plan | Forward Plan | | 1,2,3 | Democratic Services |
| | District auditor's reports on the best value performance Plan and performance | | 2 | Finance |

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|---|--|------|--------|-------------------------|
| 3. What our priorities are and how we are doing | | | | |
| | indicators | | | |
| Comprehensive Performance Assessment | | | 2 | |
| Inspection reports | Food/Health & Safety | | | Environmental Health |
| | Housing/HMO/EPA | | | Environmental Health |
| | Licensing | | | Environmental Health |
| Plans and Strategies | Highdown Gardens – Revised Management Plan | | 2 | Parks |
| | Shoreline Management Plan | | 7 | Technical Services |
| | ICT Strategy | | 1 | ICT |

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| 4. How we make decisions | | | | |
| Timetable of Council meetings | Calendar of Committee Meetings | | 1 | Legal & Democratic Services Division |
| Agendas, officers' reports, background papers and minutes of council committee, subcommittee and standing forum meetings | Copies of Council Agendas & Reports | | 1,2 | Legal & Democratic Services Division |
| | Committee Information | | 1 | Legal & Democratic Services Division |
| | Published Minutes | | 1, 2 | Legal & Democratic Services |
| Current Public consultations | Variable | | 1 | 01903 221109 |
| | All Planning Policy Public Consultation Results | | 2 | 01273 263183 01273 |
| | | | | 263247 |
| Internal communications manuals | Administrative Procedures Manual | | 2 | 01903 221232 |
| Scrutiny guidelines | Making the most of Scrutiny Meetings | | | 01903 221009 |

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| 5. Our policies and procedures | | | | |
| Policies and procedures for conducting council business | Constitution | | 1 | Legal Services 01903 221028 |
| Policies and procedures for delivering Council services | Enforcement Policy | | 1, 2 | 01903 221211 |
| | Infectious Disease Control | | 1 | Environme ntal Health 01903 221211 |
| | Food Safety Environmental Enforcement Plan | | 2 | Environme ntal Health 01903 221211 |
| | Health and Safety Enforcement Plan | | 2 | Environme ntal Health 01903 221211 |
| | Service Standards for Environmental Health | | 1, 2 | Environme ntal Health 01903 221211 |
| | Race Equality Scheme | | 1 | Switchboar d 01273 263000 |
| | Health and Development | | 1 | Switchboar d 01273 263000 |
| | Infectious Disease Control | | 1 | Switchboar d 01273 263000 |
| | Shoreham Renaissance Strategy | | 2 | 01273 263242 |
| | Housing Strategy | | 2 | Health and Housing 01273 263363 |
| | Empty Homes Strategy | | 2 | Health and Housing 01273 263363 |
| | Property & Technical Services Management Plans | | 2 | Property services 01903 221370 |
| | Local area agreement, memoranda and policies | | 2 | 01273 263401 |

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| 5. Our policies and procedures | | | | |
| Current vacancies | Variable | | 1 | 01273 263127 |
| Working at Worthing Borough Council: Policies for staff | JNC for Chief Executive | | 1, 2 | 01273 263127 |
| Oddrion. 1 Gilolog for oldin | Corporate Training Policy | | 1, 2 | 01903 221043 |
| | Corporate Training Programme | | 1, 2 | 01903 221043 |
| | National Agreement on Pay & Conditions of Service for Local Government Services (NJC) | | 1, 2 | 01903 221043 |
| | Allowances and Other Benefits | | 1, 2 | 01273 263127 |
| | Terms and Conditions of Employment Booklet | | 1, 2 | 01273 263127 |
| | National Pay Awards | | 1, 2 | 01273 263127 |
| | Salary Grades & Pay Scales | | 1, 2 | 01273 263127 |
| | Induction Pack | | 1, 2 | 01273 263127 |
| | Information re: Adur Staff Social Club | | 1, 2 | 01273 263127 |
| Working at Worthing Borough Council Policies for staff | Vacancy List | | 1, 2 | 01273 263127 |
| | Careers Advice – Contact Details | | 1 | 01273 263127 |
| | Employment Service – Contact Details | | 1 | 01273 263127 |
| Working at Worthing Borough Council Policies for staff | Application Form | | 1, 2 | 01273 263127 |
| | Specific Information relating to jobs advertised: Job Description | | 1, 2 | 01273 263127 |
| | Information for Candidates Prior to Interview Booklet | | 1, 2 | 01273 263127 |
| | Adur District Council Equal Opportunities Policies | | 1, 2 | 01273 263127 |
| | Additional Duties and Honorarium Payments Policy | | 1, 2 | 01273 263127 |
| | Capability Policy | | 1, 2 | 01273 263127 |

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| 5. Our policies and procedures | | | | |
| | Dignity at Work | | 1, 2 | 01273 |
| | Policy | | | 263127 |
| | Disciplinary Policy | | 1, 2 | 01273 |
| | 7 11 4 | | | 263127 |
| | e-mail and Internet | | 1, 2 | 01273 |
| | Policy Equalities Policy | | 1, 2 | 263127 01273 |
| | Equalities Folicy | | 1, 2 | 263127 |
| | Grievance Policy | | 1, 2 | 01273 |
| | 15.1 5 | | 4.0 | 263127 |
| | Relocation Expenses | | 1, 2 | 01273 |
| | Scheme | | 4.0 | 263127 01273 |
| | Sickness Absence Policy | | 1, 2 | 263127 |
| | Smoking Policy | | 1, 2 | 01273 |
| | Smoking Folicy | | 1, 2 | 263127 |
| | Staff Code of | | 1, 2 | 01273 |
| | Conduct | | ., _ | 263127 |
| | Staff Transport | | 1, 2 | 01273 |
| | Strategy | | , | 263127 |
| | Statement of Safety | | 1, 2 | 01273 |
| | Policy (Health and | | | 263127 |
| | Safety) | | | |
| | \\\\ank\ref{\sigma} | | 4.0 | 04070 |
| | Workforce | | 1, 2 | 01273 |
| Working at Worthing Borough | Development Policy Worklife Balance | | 1, 2 | 263127 01273 |
| Council Policies for staff | Policy | | 1, ∠ | 263127 |
| Godfiell Folicies for staff | 1 Olicy | | | 203127 |
| | Child Protection | | 1, 2 | 01273 |
| | Policy | | | 263127 |
| | Domestic Violence | | 1, 2 | 01273 |
| | Policy – Draft | | | 263127 |
| | Employee Assistance | | 1, 2 | 01273 |
| | Programme (EAP) | | | 263127 |
| | Employment Stability | | 1, 2 | 01273 |
| | Policy Flexible Retirement | | 1 0 | 263127 01273 |
| | Policy | | 1, 2 | 263127 |
| | Human Resource | | 1, 2 | 01273 |
| | Strategy | | 1, 2 | 263127 |
| | Market Related | | 1, 2 | 01273 |
| | Additional Payments | | | 263127 |
| | Policy | | | |
| | Recruitment and | | 1, 2 | 01273 |
| | Selection Policy | | | 263127 |
| | Recruitment of Ex- | | 1, 2 | 01273 |
| | offenders | | | 263127 |
| | Redundancy Policy | | 1, 2 | 01273 |
| | and Procedure | | 4.0 | 263127 |
| | Redundancy Policy | | 1, 2 | 01273 |
| | and Procedure | | | 263127 |

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| 5. Our policies and procedures | | | | |
| | The Local Government Pension Scheme and Early Termination of Employment | | 1, 2 | 01273 263127 |
| | Discretions Policy APT&C staff (including Appeal Procedure) | | 1, 2 | 01273 263127 |
| | Retention of Disabled Employees Policy | | 1, 2 | 01273 263127 |
| | Retirement Policy | | 1, 2 | 01273 263127 |
| | Secondment Policy | | 1, 2 | 01273 263127 |
| _ | Secure storage of CRB records | | 1, 2 | 01273 263127 |
| | Vulnerable Adults Protection Policy | | 1, 2 | 01273 263127 |
| Working at Adur District Council Policies for staff | Whistleblowing policy | | 1,2 | 01273 263127 |
| | Workbase Relocation Scheme | | 1, 2 | 01273 263127 |
| | Work Experience Policy | | 1, 2 | 01273 263127 |
| | Health & Safety policy and guidance documents | | 1, 2 | 01273 263127 |
| | The Adur Manager: Coreskills for Managers | | 1, 2 | 01273 263127 |
| | Self-Certification Sickness Certificate and return to work form | | 1, 2 | 01273 263127 |
| Records Management and personal data policies | Data Protection Policy | | 2 | 01903 221113 |
| | Records Management Policy | | 2 | 01903 221232 |
| | Archive Policy | | 2 | 01903 221232 |
| | Data Sharing Policy | | 2 | 01903 221113 |
| Charging regimes and policies | <u>Charging Regimes</u> | | | 01903 221113 |

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|---|---|-------------------------------------|--------|-------------------------|
| 6. <u>Lists and Registers</u> | | | | |
| Public Registers and Registers held as public records | Contaminated Land Register | | 7 | Environmental Health |
| | Environmental Protection Act 1990 Part 1 Register — Integral Pollution Control/Local Authority Air Pollution Control and Authorisation Under Pollution Penetration and Control Regulations 2002 | | 7 | Environmental Health |
| | Premises Licences | | 7 | Environmental Health |
| | Houses in Multiple Occupation | | 7 | Environmental Health |
| | Food Premises | | 7 | Environmental Health |
| | House Renovation Grants | | 7 | Environmental Health |
| | Housing Act 1985 Section 352 Notices – Houses in Multiple Occupation Enforcement Action | | 7 | Environmental Health |
| | Register of Cooling Towers | | 7 | Environmental Health |
| | Land Charges con 29 Enquiries | Standard Charge | 2 | Land Charges |
| | Legal Services Land Charges Register | Basic cost of Local Search | 2 | Land Charges |
| | Personal Search Guidelines | | 2 | Land Charges |

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| 6. <u>Lists and Registers</u> | | | | |
| | Planning Applications Register | | 7 | Planning |
| | Planning Register | | 7 | Plannnig |
| Public Registers and Registers held as public records, cont'd | Hazardous Substances Register | | 7 | |
| | Planning Enforcement Register | | 7 | Legal Services |
| | Public Register of Hackney Carriage Owners/Drivers | | 7 | Environmental Health |
| | Public Register of Private Hire Drivers | | 7 | Environmental Health |
| | Register of Outstanding Applications for New/Variation to Premises Licences | | 7 | Environmental Health |
| | Register of Premises Licences – Bingo, Betting, Adult Gaming Centres | | 7 | Environmental Health |
| | Register of Permits (Licensed Premises and Unlicensed Family Entertainment Centres) | | 7 | Environmental Health |
| | Register of Amusements with Prizes still in place under 1964 Act | | 7 | Environmental Health |
| | Radio Active Substances Act Register | | 7 | Environmental Health |

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|----|------------------------|--------------------------------|-------------------------------|--------|----------------------|
| 6. | Lists and Registers | | | | |
| | | Register of Members' Interests | | 1,2,8 | Legal Services |
| | | Asbestos Register | Free online or copying charge | 1,2 | Property Services |
| | | Asset Register | | 7 | Customer Services |

| CLASSES OF INFORMATION | TITLE | соѕт | FORMA T | CONTACT DETAILS |
|---------------------------------|--|------|------------|--------------------|
| 7. The services we offer | | | | |
| 7.1 Regulatory responsibilities | | | | |
| (for licensing see page 21) | | | | |
| | Complaints Guide- Planning | | 2 | Planning |
| | Development Control Service | | 2 | Planning |
| | Building Regulation Service | | 2 | Planning |
| | Making a Planning Application | | 2 | Planning |
| | Planning Application – Can I Comment? | | 2 | Planning |
| | Planning Dealing with written enquiries from the public in Planning Applications | | 2 | Planning |
| | Planning Design | | 2 | Planning |
| | Planning Handbook | _ | 2 | Planning |
| | Planning Publicity for Planning Applications | | 2 | Planning |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
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| 7. The services we offer | | | | |
| 7.1 Regulatory responsibilities | | | | |
| (for licensing see page 21) | | | | |
| | Processing of Planning Applications | | 2 | Planning |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
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| 7. The services we offer | | | | |
| 7.2 Services for local businesses | | | | |
| | BIG Conference Report | | 10 | Planning, Regeneration and Wellbeing |
| | Business Advice Leaflet | | 2 | Planning, Regeneration and Wellbeing |
| | Commercial Property Register | | 11, 16 | Planning, Regeneration and Wellbeing |
| | Draft Economic Development Strategy | | 10 | Planning, Regeneration and Wellbeing |
| | Employer/Employee Lists | | 11,16 | Planning, Regeneration and Wellbeing |
| | Promotional Video | | 1 | Planning, Regeneration and Wellbeing |
| | Statistics Bulletin | | 1 | Planning, Regeneration and Wellbeing |
| | Worthing Folder | | 2 | Planning, Regeneration and Wellbeing |
| | Worthing Profile | | 11,16 | Planning, Regeneration and Wellbeing |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|-----------------------------------|---------------------|------|------------|---|
| 7. The services we offer | | | | |
| 7.2 Services for local businesses | | | | |
| | Worthing Street Map | | 2 | Planning, Regeneration and Wellbeing |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
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| 7. The services we offer | | | | |
| 7.3 Services for other organisations | | | | |
| | Community Development | | 11 | Planning, Regeneration and Wellbeing |
| | Application for Charity Relief | | 2 | Revenues and Benefits |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| Parking Information | On Street Parking – Controlled Parking Zones | | 1 | Parking Services |
| | On Street Parking – Civil Parking Enforcement | | 1 | Parking Services |
| | On Street Parking – Where to Park | | 1 | Parking Services |
| | On Street Parking – Observation Grace Period | | 1 | Parking Services |
| | On Street Parking – Advice for Blue Badge Holders | | 1 | Parking Services |
| | On Street Parking – Appeals and Representation – Countrywide Procedure | | 1 | Parking Services |
| Housing and Council Tax Benefits | Appeal against Benefit Determination | | 2 | Revenues and Benefits |
| | Application for Benefit | | 2 | Revenues and Benefits |

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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Application for Charity Relief | | 2 | Revenues and Benefits |
| | Application for Council Tax Discount | | 1, 2, 3 | Revenues and Benefits |
| | Application for disabled reduction | | 1,2 | Revenues and Benefits |
| | Application for discount for care-workers | | 2 | Revenues and Benefits |
| | Application for discount on religious grounds | | 2 | Revenues and Benefits |
| | Application for disregard for apprentices | | 2 | Revenues and Benefits |
| | Application for disregard for hostels | | 2 | Revenues and Benefits |
| | Application for exemption as in prison | | 2 | Revenues and Benefits |
| | Application for exemption as severely mentally impaired | | 2 | Revenues and Benefits |
| | Application for exemption of Council Tax | | 2 | Revenues and Benefits |
| | Application for refund of Council Tax | | 2 | Revenues and Benefits |
| | Application for Student Discount or exemption for | | 2 | Revenues and Benefits |
| | Council Tax | | 2 | Revenues and Benefits |
| | Application for Uninhabitable status | | 2 | Revenues and Benefits |
| | Attachment of Earnings | | 2 | Revenues and Benefits |

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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Completion of Notice | | 2 | |
| | Council Tax Bands | | 2 | |
| | Council Tax Explanatory Leaflet | | 2 | |
| | Council Tax Newly Erected or Altered Buildings | | 2 | |
| | Explanatory Notes | | 2 | |
| | Guidance Notes re committal | | 2 | |
| | How to Pay | | 2 | |
| | Income and Expenditure Form | | 2 | |
| | Newly Erected or Altered Buildings | | 2 | |
| | Notes for concessionary fares for disabled people | | 2 | |
| | Notes re liability letter | | 2 | |
| | Notes re Summons | | 2 | |
| | Notification of Change | | 2 | |
| | Request for reconsideration | | 2 | |
| | Right of Appeal | | 2 | |
| | Severely Mentally Impaired | | | |
| | Sole or Main Residence | | 2 | |
| | Statements of Accounts | | 2 | |
| | Ticket to Ride | | 2 | |

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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Why Have I Received a Reminder Notice? | | 2 | |
| Customer Services | Comments, Compliments and Complaints | | 2 | Customer Services |
| | Help Points – Who Are We and Where Are We? | | 2 | |
| | Help Points in West Sussex | | 2 | |
| | Customer Service Charter | | 2 | |
| | Deeds of Council-Owned Properties | | | |
| Health Housing and Community Safety | Access to Social Housing Policy | | 2 | Health Housing and Community Safety |
| | Access to Social Housing Register Form | | 2 | |
| | Can I get help buying a property | | 2 | |
| | Social Housing in Worthing - Location Map | | 2 | |
| | Dog Owners Handbook | | 2 | |
| | The Running Chain | | 2 | |
| Environmental Health | A Guide to Noise Nuisance | | 2 | Environmenta I Health |
| | Customer Guide to Disabled Facilities Grant Scheme | | 2 | |

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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Disabled Facilities Grant Scheme Preliminary Test of Resources | | 2 | |
| | Free Insulation for Lofts and Cavity Walls | | 1 | |
| Housing | Housing Renewal Assistance Scheme (Summary) | | 2 | Housing |
| | Safe Housing for 16-25's | | 2 | |
| | Housing, Houses in Multiple Occupation Categories A, B, C, D, E and F | | 2 | |
| Charity Collection Licensing | Street Collections Guidance and Regulations | | 1, 2, 3 | Licensing |
| | Application Form | | 1, 2, 3 | |
| | Town Centre Space Booking Form | | 1, 2, 3 | |
| | Street Collections | | 1, 2, 3 | |
| | House to House Collections | | 1, 2, 3 | |
| | Direct Debit Collections | | 1, 2, 3 | |
| Licensing | WBC Statement of Licensing Policy | _ | 2 | Licensing |
| Licensing | Guidance for Private Members Clubs | | 7 | |
| | Guidance to Entertainment Licensing | | 2 | |
| | Personal Licence application forms | | 2 | Licensing |

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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Premises Licence application forms | | 2 | |
| | Club Premises Certificates application forms | | 2 | |
| | Guidance to the Licence Review Process and application form | | 2 | |
| | Temporary Event Notice form | | 1,2 | |
| | Guidance to Licensing Fees under the Licensing Act 2003 | | 2 | |
| | Register of Outstanding Applications for New/Variation to Premises Licences | | 1, 2, 3 | |
| | Register of Premises Licences | | 7 | |
| | Register of Personal Licences | | 7 | |
| | Register of Temporary Event Notices | | 7 | |
| Gambling Act 2005 | WBC Statement of Gambling Licensing Policy | | 1, 2, 3 | |
| | Premises Licence – all relevant application forms | | 1, 2, 3 | |
| Health Housing and Community Safety | Premises Licence review application form | | 1, 2, 3 | |
| | Permits – all the relevant application forms | | 2 | Licensing |

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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Guidance to WBC's Licensing Fees under the Gambling Act 2005 | | 1, 2, 3 | |
| Lottery Licensing under the Gambling Act 2005 | WBC's guide to small Lotteries | | 1, 2, 3 | |
| | Lottery registration application form | | 1, 2, 3 | |
| | Lottery return | | 1, 2, 3 | |
| Street Trading Licensing | Street Trading application forms | | 1, 2, 3 | |
| | Fees list | | 1, 2, 3 | |
| | A Guide to Worthing's Street Trading Controls | | 1, 2, 3 | |
| | Street Traders | | 1, 2, 3 | |
| | Guidance to Sunday Trading | | 1, 2, 3 | |
| Sex Shops | Guidance to Sex Shop Licensing | | 1, 2, 3 | |
| | Sex Establishment Licence Application | | 1, 2, 3 | |
| | Outstanding Applications for New/Variation to Sex Shop Licences | | 1, 2, 3 | |
| Game Licensing | Game Licence Application Form | | 2 | |
| Taxi Licensing | WBC Taxi & Private Hire Handbook | | 2 | |
| Health Housing and Community Safety | Guide to Licence Fees | | 1, 2, 3 | |
| | Hackney Carriage Driver –application forms | | 1, 2, 3 | Licensing |

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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Private Hirer Driver – application forms | | 1, 2, 3 | |
| | Hackney Carriage Vehicle –application forms | | 1, 2, 3 | |
| | Private Hire Vehicle – all relevant forms | | 1, 2, 3 | |
| | Private Hire Operator – all relevant forms | | 1, 2, 3 | |
| | A Guide to Wheelchair Accessible Vehicles | | 1, 2, 3 | |
| | Register of Hackney Carriage Licences | | 7 | |
| | Register of Private Hire Vehicle Licences | | 7 | |
| Acupuncture, Skin Piercing & Tattooing | Application for Registration | | 2 | |
| Animal Boarding, Pet Shops & Dangerous Animals | Standard Licence Conditions – boarding cats | | 2 | |
| | Standard Licence Conditions – boarding dogs | | 2 | |
| | Standard Licence Conditions – home boarding dogs | | 2 | |
| | Standard Licence Conditions – home boarding cats | | 2 | |
| | List of Dangerous Wild Animals | | 2 | |
| Busking and Entertainment Activities on the Highway | Guidance | | 1 | Licensing |

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| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| Housing Issues | I am Looking for a Private Rented Landlord – can you help me? | | 2 | Housing |
| Health Housing and Community Safety | I need somewhere to stay for the night | | 2 | Health Housing and Community Safety |
| | Is there anyone else who might be able to help? | | 7 | |
| | Mental Health Pack | | 1, 2 | |
| | What about Housing Associations – can they help me find a Home | | 2 | |
| | What if I am 16 or 17? | | 1,2 | |
| | What type of accommodation can I expect? | | 1,2 | |
| | A Guide for Landlords | | 1,2 | |
| | Homelessness | | 2 | |
| | Homelessness Sheet | | 2 | |
| | Housing A Guide for Tenants | | 1 | |
| Planning, Regeneration and Wellbeing | Automatic Fire & Detection & Alarms System | | 1,2 | Planning, Regeneratio n and Wellbeing |
| | Basic Radon Protection | | 2 | |
| | Building Notice Procedure | | 1 | |
| | Building Regulations Approval | | 1,2 | Planning, Regeneration and Wellbeing |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|---|--|------|------------|---|
| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Building Regulations Site Inspections | | 2 | |
| | Choosing Your Builder Guidance Note | | 2 | |
| | Dangerous Structures | | 1,2 | |
| | Disabled Access | | 2 | |
| | Emergency Escape Windows | | 2 | |
| Planning, Regeneration and Wellbeing | Emergency Lighting BS5266 Part 1 | | 2 | |
| | Enforcement of Building Regulations | | 2 | |
| | Fire Brigade Access Road | | 2 | |
| | Fire Safety Signage | | 2 | |
| | Garage Conversion – Door In-Fill | | 2 | |
| | Garage Conversions | | 2 | |
| | Garage Conversions – Wall Treatment | | 2 | |
| | Loft Conversions | | 2 | |
| | Local Development Frame work | | 2 | |
| | Movement Joints | | 1 | |
| | New or Replacement control Services & Fittings | | 2 | Planning, Regeneration and Wellbeing |
| | Notching and Drilling of Timber Joints | | 1,2 | |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|---|---|------|------------|---|
| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Procedures to be Followed on Notification of a Dangerous Building Structure | | 2 | |
| | Processing of Building Regulation Applications & Notices | | 2 | |
| | Recovering of Pitched Roofs | | 2 | |
| | Research re Local Development Framework | | 2 | |
| | Regularisation Application Procedure | | 2 | |
| | Replacement Windows | | 2 | |
| | Smoke Detectors in the Home | | 2 | |
| | Sound Insulation | | 2 | |
| | Sound Testing | | 2 | |
| | Testing of Emergency Lighting & Fire Alarm Equipment | | 2 | |
| | The Building (Local Authority Changes) Regulations 1998 | | 1 | |
| | Thermal Insulations to Floors | | 2 | |
| | Thermal Insulation to Roofs | | 1 | Planning, Regeneration and Wellbeing |
| | Thermal Insulation to Walls | | 2 | |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|---|--|------|------------|--|
| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Use of Mineral Fibre Insulation | | 1 | |
| | Ventilation for Rooms in Dwellings | | 1 | |
| | Code of Practice for: | | 1 | |
| | Processing of Planning Applications | | 2 | |
| | Publicity of Planning Applications | | 2 | |
| | Processing Planning Appeals | | 1 | |
| | Enforcement of Planning Controls | | 1 | |
| | Conservation Grant Aid | | 2 | |
| | Distinction in Building Awards | | 1 | |
| | Building Regulations Applications | | 1 | |
| | Building Regs Site Inspections | | 1 | |
| | Enforcement of Building Regulations | | 1 | |
| | Dangerous Buildings/Structures | | 1 | |
| | Planning Applications Can I Comment? | | 1 | Planning, Regeneratio n and Wellbeing |
| | Tree Preservation Orders | | 1 | |
| | Should I Appeal? A Summary of the Process | | 2 | |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|---|---|------|------------|---|
| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Displaying Advertisements – Do I Need Consent | | 1 | |
| | Listed Buildings - A Guide | | 2 | |
| | Conservation Areas – A Guide | | 9 | |
| | Planning Enforcement | | 18 | |
| | Estate Agents Boards | | 2 | |
| | Building Regulation Approval | | 2 | |
| | Building Notice Procedure | | 2 | |
| | Regularisation Applications | | 2 | |
| | The Building (Local Authority charges) Regulations 1998 | | 2 | |
| | Dangerous Structures and Demolitions | | 2 | |
| | Smoke Detectors in the Home | | 2 | |
| | Loft Conversions | | 2 | |
| | Garage Conversions | | 2 | Planning, Regeneration and Wellbeing |
| | Recovering of Pitched Roofs | | 2 | |
| | Technical Guidance Notes | | 2 | |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|---|--|------|------------|--------------------|
| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| Leisure & Cultural Services | Customer Promise – Leisure Centre, Aquarena and Field Place | | 2 | |
| | Customer Promise – Leisure Development | | 2 | |
| | Customer Promise - Parks | | 2 | |
| | Customer Promise - Theatres | | 2 | |
| | Worthing in Bloom Competition - Posters | | 2 | |
| | Bowls Information Pack | | 2 | |
| | Child's Wristband (Lost and Found) | | 2 | |
| | Activate | | 2 | |
| | Activate Programme | | 2 | |
| | Adult Activity Sessions | | 2 | |
| | Amazon Adventure Timetable | | 2 | |
| | Application form for Casual Hire | | 2 | |
| | Application form for Club Affiliation | | 2 | |
| | Application form for hire of Shaftesbury Room | | 2 | |
| | Aquarena – Customer Comment Form | | 2 | |
| Leisure & Cultural Services cont'd | Aquarena – Studio Timetable | | 2 | |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|---|--|------|------------|--------------------|
| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Aquarena – User's Declaration | | 2 | |
| | Basketball Club | | 2 | |
| | Bodywork | | 1 | |
| | Buttercup and Daisy's Creche | | 2 | |
| | Children's Parties | | 2 | |
| | F.A.N.S. –Free Admission for National Sports People | | 2 | |
| | Fast Tan UVA Sunbeds | | 2 | |
| | General Conditions and Regulations of Hiring | | 2 | |
| | Guidelines for a Successful Party at Worthing Leisure Centre | | 2 | |
| | Junior Activity Session | | 2 | |
| | Junior Sports Club | | 2 | |
| | Leisure Card Scheme | | 2 | |
| | Leisure Centre | | 2 | |
| | Leisure Venues | | 2 | |
| | Lotus Health and Fitness Suite | | 2 | |
| Leisure & Cultural Services cont'd | Main Swimming Lanes Timetable | | 2 | |
| | Phoenix Club | | 2 | |
| | Pool Opening Times | | 2 | |
| | Pulse City – Health and Fitness | | 2 | |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|---|--|------|------------|--------------------|
| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Pulse City – Membership Form | | 2 | |
| | Saunas | | 2 | |
| | Sports Club Database | | 2 | |
| | Sports Programmes for Boys and Girls Ages 7-8 | | 2 | |
| | Sports Volunteers Needed | | 2 | |
| | The Shaftesbury Room Function Availability | | 2 | |
| | Tumbling Tinies | | 2 | |
| | Weight Training Course | | 2 | |
| | WLC Fire Instructions | | 2 | |
| | WLC – Group Fitness Programme | | 2 | |
| | WLC – Information and Activities 2008-2009 | | 2 | |
| | WLC – Junior Courses | | 2 | |
| Leisure & Cultural Services cont'd | WLC Lotus Health and Fitness Suite – Junior Fit | | 2 | |
| | WLC – Rocky The Croc's Birthday Parties | | 2 | |
| | WLC – The Shaftesbury Room – Hire Charges | | 2 | |
| | Worthing Scholarships for Sports Coaches | | 2 | |
| | Worthing Specials | | 2 | |
| | Worthing Specials – Football for Children | | 2 | |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|---|---|------|------------|------------------------|
| 7. The services we offer | | | | |
| 7.4 Services for members of the public: | | | | |
| | Worthing Youth Dance Company - Flyer | | 1 | |
| | Application or holding a Beach Barbeque or Bonfire | | 2 | Parks and Foreshore |
| | Application form to go on Council Beach Hut and Chalet Waiting List | | 2 | |
| | Beach Huts and Chalets – Seasonal Changes | | 2 | |
| | Council Beach Hut and Chalet Information Sheet | | 2 | |
| | Private Beach Hut – Site Licence Conditions | | 2 | |
| | Private Beach Hut – Supplementary Guidance | | 2 | |
| | Safety Boat Service 2004 | | 2 | |
| | Tide Timetable | | 2 | |
| Recycling & Waste Management | Green Sack Scheme | | 2 | |
| | Recycling Banks | | 2 | |
| | Recycling Scheme | | 2 | |
| Recycling & Waste Management cont'd | Refuse Collection | | 2 | |
| | Refuse Collections Rounds | | 2 | |

| CLASSES OF INFORMATION | TITLE | COST | FORMAT | CONTACT DETAILS |
|---|--|------|--------|-------------------------|
| 7. The services we offer | | | | |
| 7.5 Services for which the Council is entitled to recover a fee, together with those fees:: | | | | |
| Health Housing & Community Safety | Dealing with Pests | | 2 | Environmental Health |
| Planning, Regeneration & Wellbeing | Development Control – Planning Application Fees: List of charges | | | Planning Policy |
| Miscellaneous | Town Centre and Seafront Masterplan | | 1 | Planning Policy |
| | East Worthing Access Road Viability Study | | 1 | Planning Policy |
| | PPG17 Open Space Assessment | | 1 | Planning Policy |
| | Urban Potential Study | | 1,2 | Planning Policy |
| | Housing Needs Study | | 1,2 | Planning Policy |
| | Retail Capacity & Healthchecks | | 1 | Planning Policy |
| | Employment Land Review | | 1,2 | Planning Policy |
| | Worthing Gap and Landscape Capacity Study | | 1 | Planning Policy |
| | Gypsies and Travellers | | 2 | Planning Policy |
| | Seafront Strategy | | 1 | Planning Policy |
| | Public Realm Strategy | | 1 | Planning Policy |
| | Strategic Housing Land Availability Assessment | | 1,2 | Planning Policy |
| | Strategic Housing Market Assessment | | 1,2 | Planning Policy |

| Strategic Flood Risk Assessment Study | 1 | Planning Policy |
|--|---|-----------------|
| Transport Strategy and Travel Model | 1 | Planning Policy |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|--|---|------|------------|----------------------------------|
| 7. The services we offer | | | | |
| 7.6 Information for visitors to the area | | | | |
| Coastal | Coastguard Information for Beach Visitors | | 2 | Foreshore |
| | Dolly the Dolphin – Keep Safe on the Beach | Free | 6 | Foreshore |
| | Dolly the Dolphin Danger Quiz | | 2 | Foreshore |
| | Dolly the Dolphin Safety Scenario | | 2 | Foreshore |
| | Worthing Pier Information Pack | Free | | Foreshore |
| | Coastal Issues Student Pack | | 1 | Forehore |
| | | | | |
| Leisure Information | Group Travel Guide | | | Tourist Information Centre |
| | Information Sheets | | | Tourist Information Centre |
| | Out and About Walking | | 2 | Tourist Information Centre |
| | Pocket Guide – Attractions Shopping, Eating Out etc | | 1, 2, 3 | Tourist Information Centre |
| | Visitor Guide – Holidays, Short Breaks to Worthing, Sussex Coast & Downs | | 1, 2, 3 | Tourist Information Centre |
| | Worthing & Adur Events Poster | | 1, 2, 3 | Tourist Information Centre |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|--|---|------|------------|--------------------|
| 7. The services we offer | | | | |
| 7.6 Information for visitors to the area | | | | |
| | Worthing Events Booklet (summer 2010) | | 1, 2, 3 | |
| Parks and Gardens | Highdown Gardens – Summer Newsletter | | | Parks |
| | Open Spaces – Hirer's Liability Insurance | | | Parks |
| | Worthing in Bloom | | | Parks |
| Museum | Inside Worthing Museum | | 2 | Museum |
| | Museum Contact & Availability Sheet | | | |
| | Museum Matters – Museum & Art Gallery News | | | |
| | School Report – Museum & Art Gallery's Education Service News | | | |
| | Visitor Survey | | | |
| | Welcome to Worthing Museum | | | |
| | Worthing Museum & Art Gallery – Children's | | | |
| Theatres | Playsaver Spring Season | | | Theatres |
| | Theatre Events Brochure | | | |
| | Worthing Theatres – A Hirer's Guide | | | |
| | Worthing Theatres – Hirer's Liability Insurance Form | | | |
| | Worthing Theatres Schedule of Charges | | | |

| CLASSES OF INFORMATION | TITLE | COST | FORMAT | CONTACT DETAILS |
|----------------------------------|--|------|--------|------------------------|
| 7. The services we offer | | | | |
| 7.7 Advice and guidance: | | | | |
| Development Control | Appeals Guidance | | 2 | Development Control |
| | Design Wise – Design Principles of Shop Front & Signs | | 2 | Development Control |
| | Displaying Advertisements | | 2 | Development Control |
| | Enforcement of Planning Controls | | 2 | Development Control |
| | Estate Agents Boards Guidance | | | Development Control |
| | Guidance Note – Replacement Windows | | 2 | Development Control |
| | Landscaping Guide | | | Development Control |
| | Part A – Parking Standards | | | Development Control |
| | Planning Signs | | 2 | Development Control |
| | Planning Appeals | | 1 | Development Control |
| | Planning Enforcement Guidance | | | Development Control |
| | Processing Planning Applications | | 2 | Development Control |
| | Providing for Play | Free | 2 | Development Control |
| Leisure and Cultural Services | The Provision of Service Infrastructure related to New Development in West Sussex – Part 2 (February 2000) | | 2 | Leisure |

| CLASSES OF INFORMATION | TITLE | COST | FORMAT | CONTACT DETAILS |
|--------------------------|--|------|--------|--------------------|
| 7. The services we offer | | | | |
| 7.7 Advice and guidance: | | | | |
| | A Course Leading to ASA Level 1 Teacher Certificate (Swimming) | | 2 | Leisure |
| | Advice Beginners and Improvers Tables Tennis Courses at West Worthing Tennis and Squash Club | | 2 | Leisure |
| | Come into Coaching | | | Leisure |
| | Help Make Cycling in Worthing Safer | | 2 | Leisure |
| | Hockey Summer Fun Days for Boys andGirls aged 11-13 years | | 2 | Leisure |
| | Prescription for Health Scheme | | 2 | |
| | Promenade to Health – Walking to Health on Worthing | | 2 | |
| | Sun Know How | Free | 2 | |
| | Volunteer Health Walk Leader Training Day | Free | 2 | |
| | Volunteer Health Walk Leaders Training Day | | 2 | |
| | Walking to Health | | 2 | |
| | Walking to Health in Worthing – Evaluation Report October | Free | | |

| CLASSES OF INFORMATION | TITLE | COST | FORMA T | CONTACT DETAILS |
|-------------------------|--------------------|---------|------------|--------------------|
| 8. Election Information | | | | |
| | Electoral Register | Charges | 4 | Elections |

| General Information | Free | 2 | Elections |
|---------------------|------|---|-----------|
| Poll Cards | Free | 2 | Elections |

Please note the following:

- (i) the numbers shown in the column marked "media" relate to the media types in the document list below;
- (ii) if there is no item shown in the column 'Price', the item is available free of charge.

| Media Code No. | Media Format |
|----------------|-------------------------------------|
| 1 | Website |
| 2 | Leaflet/magazine/pamphlet |
| 3 | Electronic copy |
| 4 | Database |
| 5 | Wristband |
| 6 | Poster Advertisement |
| 7 | Available to inspect by appointment |